



Cambridge City Council
North Area Committee

Date: Thursday, 2 September 2021

Time: 6.30 pm

Venue: Microsoft Teams

Contact: democratic.services@cambridge.gov.uk, tel:01223 457000

Agenda

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations Of Interest
- 3 Minutes (Pages 3 - 8)
- 4 Open Forum

Items for Discussion

- 5 Greater Cambridge Partnership (GCP) Fen Road update on the schedule of works
[Chisholm Trail - Greater Cambridge Partnership](#)
- 6 Working from Home - Implications for the Environment
- 7 Environmental Report - NAC (Pages 9 - 34)
- 8 Greater Cambridge Partnership (GCP) - Update on Histon Road and Milton Road Projects
- 9 Committee Action Sheet (Pages 35 - 36)

City Councillors: Bird, Bond, Collis, Dalzell, Gawthrope Wood, McQueen, O'Reilly, Sargeant, Scutt, Sheil, Smart and Todd-Jones

County Councillors: Bird, Condrón and Meschini

Information for the public

Details how to observe the Committee meeting will be published no later than 24 hours before the meeting.

Members of the public are welcome to view the live stream of this meeting, except during the consideration of exempt or confidential items, by following the link to be published on the Council's website.

Any person who participates in the meeting in accordance with the Council's public speaking time, is deemed to have consented to being recorded and to the use of those images (where participating via video conference) and/or sound recordings for webcast purposes. When speaking, members of the public should not disclose any personal information of any individual as this might infringe the rights of that individual and breach the Data Protection Act.

If members of the public wish to address the committee please contact Democratic Services by 12 noon two working days before the meeting.

Questions can be submitted throughout the meeting to Democratic.Services@cambridge.gov.uk and we will endeavour to respond to questions during the discussion on the relevant agenda item. If we run out of time a response will be provided to members of the public outside of the meeting and published on the relevant Area Committee meeting webpage.

For full information about committee meetings, committee reports, councillors and the democratic process:

- Guidance for how to join virtual committees run via Microsoft Teams: <https://www.cambridge.gov.uk/have-your-say-at-committee-meetings>
- Website: <http://democracy.cambridge.gov.uk>
- Email: democratic.services@cambridge.gov.uk
- Phone: 01223 457000

NORTH AREA COMMITTEE10 June 2021
6.30 - 7.55 pm**Present**

Area Committee Members: Councillors Bird, Bond, Collis, Dalzell, O'Reilly, Sargeant, Scutt, Sheil, Smart, Todd-Jones, Bird, Condron and Meschini

Officers:

Committee Manager: Sarah Steed

Meeting Producer: Gary Clift

Anti-Social Behaviour Officer: Louise Willerton

Other Officers in Attendance:

Police Sergeant: Shawn Emms

FOR THE INFORMATION OF THE COUNCIL**21/11/NAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillors Gawthrope Wood, McQueen and County Councillor Rae. Councillor Smart advised that he may need to leave the meeting early.

21/12/NAC Declarations Of Interest

No interests were declared.

21/13/NAC Minutes

The notes of the meeting held on 15 March 2021 were noted.

21/14/NAC Policing and Safer Neighbourhoods

The Committee received a report from the Sergeant Emms regarding policing and safer neighbourhoods trends.

The report outlined actions taken since the last reporting period. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details). Previous local areas of concern and engagement activity noted in the report were:

- ASB and dangerous driving across the north of the city (including Fen Road and the High Street) and NO2 canisters;
- Street based drug dealing; and
- Youth and knife crime.

In response to Members' discussion, Sargeant Emms provided the following responses:

- i. Welcomed residents' and Councillors' sharing data regarding speeding concerns, including specific areas/roads so that appropriate resources could be allocated.
- ii. Confirmed that officers were aware of issues on Fen Road generally and officers were in the area that night. Confirmed that there was a city wide operation to look at electric scooters and noted that there needed to be communication provided to members of the public regarding the 'Voi' scooters which could be used on the road. Confirmed pony and traps could be used on roads provided that they complied with specific requirements.
- iii. Noted concerns raised regarding anti-social behaviour at the Methodist Church and Nursery and would arrange for patrols to be made so that the Church and Nursery staff felt safe.
- iv. Noted concerns regarding bike thefts and the broad-ranging impact bike thefts had on residents' and members of the public's lives. Stated that the City Centre Team were looking into this issue as there was a high incidence of bike thefts in the city centre. Confirmed the Police would always investigate bike thefts where there were viable lines of enquiry. Encouraged residents and members of the public to keep an accurate description of their bikes, including serial numbers and suggested that they could take pictures of their bikes too.
- v. Confirmed in relation to Operation Corduroy, that there were two individuals the police were trying to take through the court process to protect vulnerable residents at risk.
- vi. Confirmed that if drug dealing moved back to street based drug dealing that the police were ready to undertake surveillance and respond to this issue.
- vii. Advised that signs of cuckooing included elderly people suddenly getting younger people visiting them in their homes or elderly people suddenly staying out of their house and not wanting to return home.
- viii. Said that county lines in Cambridge did not appear to be extending to trafficking in vulnerable or preyed upon young women.
- ix. Confirmed Sergeant Misik was looking into issues around open spaces when events were cancelled.

Action: Councillor Bird to email Police reports through to the ASB Team regarding ASB at Methodist Church and Nursery as part of a request for the mobile CCTV camera to be located in the area.

Action: ASB Team to confirm time scales for securing funding from the Home Office regarding a block of flats in Perse Way (odd numbered side).

Members of the public raised the following policing issues:

- i. Queried the plan attached to the Police report and whether this was correct as it didn't include (for example) the McManus estate.

Action: ASB Team to investigate the plan attached to the Police report and correct if this did not show the correct area.

The Chair noted the following local areas of concern as discussed by members during the meeting:

- ASB and dangerous driving across the north of the city (including Fen Road and the High Street) and NO2 canisters;
- Street based drug dealing including cuckooing; and
- Youth and knife crime.

21/15/NAC Open Forum

Members of the public asked a number of questions, as set out below.

1. First public question:

- i. Wanted to speak about the plans for a direct rail link between Oxford and Cambridge, from the perspective of a resident who lived within 70m of the present railway line and river bridge.
- ii. East-West Rail (EWR) had consulted on their plans from 31st March to 9th June. Referred to BBC Look East's coverage of the consultation and noted members may have responded themselves.
- iii. The proposals involved building a new railway line from Bedford to Cambridge, via a new station for Cambourne. The new line would join on to existing lines either from the south, near Shepreth, or from the north, between Milton and Waterbeach. The southern route was described in the main document, but the full implications of the northern route were detailed in appendices to the Consultation Technical Report, rather than in the actual

consultation document. In the appendices, 'our' section was referred to as 'The narrow railway corridor sandwiched by residential properties to both sides north of the River Cam'.

- iv. EWR favour the southern approach for various reasons, the most important for residents in the north of Cambridge was the impact of the northern route on its surroundings. To allow for the increase in trains, EWR stated that the existing Milton-Cambridge railway must be widened from two tracks to four tracks. This would involve remodelling the new Cambridge North station and either building a second bridge to carry the extra tracks over the river or replacing the existing two-track bridge with a four-track one, as well as rebuilding several major road bridges. The measures would be disruptive and expensive, but the concern for residents in the north of the city was the need to demolish between 39 and 84 residential and commercial properties to make way for the new tracks. On present plans, the southern approach threatened five properties.
- v. There were pressure groups based south of Cambridge which were urging for the northern route to be re-examined. One of these is Cambridge Approaches, which asserts that it would be straightforward to deliver the northern route over the existing two tracks. East-West Rail were asked at a virtual consultation event whether there was any way of doing this and EWR stated they did not believe it to be possible. A similar question was asked on Look East last week and got a similar answer from EWR's Chief Executive Officer. For the northern route, four tracks, and the associated disruption and demolition, would be unavoidable.
- vi. Cambridge Approaches have distributed leaflets to residents, urging them to sign a petition requesting an equal evaluation of the northern route, partly out of concern at the possibility of rail freight traffic through Cambridge. Their leaflet did not make it clear that their favoured route also involved doubling the rail lines between Milton and Cambridge, with the negative consequences for the north of Cambridge area.
- vii. Asked for elected Councillors and other local residents to take note of the outcome of the consultation which had just ended and be ready to examine any further EWR proposals for their impact on North Cambridge.

Councillor Sargeant was the Lead Councillor for Public Transport and had had a number of meetings with East West Rail. Understood that the proposed route was still to the south of the city. Supported what the public speaker had said and would continue to monitor this issue.

2. Second public question:

- i. Residents were disappointed by some aspects of the Histon Road scheme and asked if there was time to amend them.
- ii. Pavements with a width of 1.25m did not allow people to cross on the path with prams and wheelchairs without stepping out in the cycle lane on Carisbrooke Road to Hazelwood Close. Residents must be able to leave by car and safely cross to the carriageway that would take them inbound or outbound. People must be able to walk safely on the pavement on bin days. Asked how this could be achieved.
- iii. Noted there are no improvements to width of pavements - Akeman Street to Victoria Junction.
- iv. Noted that very few of the cycle lanes were of the latest standard width being 1.80m-2.00m.
- v. The bus stop was now by the entry/exit of the Recreation ground, there was a conflict with pedestrians and queues at the bus stop. The bus stop was earlier situated by the signalized crossing.
- vi. Signalling system at Victoria and Huntingdon Junction. At the latest trial, cars were queuing along Castle Street from Northampton Street. Victoria Road was constantly congested and only 4 cars went through outbound by Huntingdon Road on each signal. The signals must function properly or the whole Histon Road project was a waste regarding improvement on congestion.
- vii. Histon Road had been fortunate during the construction period to have an excellent bus service in the outbound lane. Questioned when the project would be finished as conflicting dates had been provided. Asked what plans for good bus services the GCP had in mind. Would prefer Bus A to remain and stop along Histon Road.
- viii. The temporary 20mph speed limit should be made permanent.
- ix. HRARA requested that the officers and GCP Joint Assembly ensure that the road design that needs improvement after the present construction is finished will be corrected in a safe and efficient way.

Councillor Todd-Jones noted that Paul Van de Bulk, GCP Officer was looking into the concerns raised regarding pavement width. Some curbing had been laid incorrectly and this was why there was a difference in the pavement width.

Action: Councillor Todd-Jones to work with HRARA and Paul Van de Bulk regarding issues raised with the GCP Histon road scheme.

21/16/NAC Committee Action Sheet

The Action Sheet was noted and an updated copy could be viewed at the following link under 'Committee Action Sheet – updated post committee.

[Agenda for North Area Committee on Thursday, 10th June, 2021, 6.30 pm - Cambridge Council](#)

The meeting ended at 7.55 pm

CHAIR



Environmental Report

Cambridge North Area

[Covering the wards of Arbury, East Chesterton, Kings Hedges and West Chesterton]

Period of February to July 2021

Contents

| | |
|---|----|
| 1. Introduction | 3 |
| 2. North Area Profiles..... | 4 |
| Ward Profile: Arbury | 5 |
| Ward Profile: East Chesterton | 9 |
| Ward Profile: Kings Hedges | 13 |
| Ward Profile: West Chesterton | 16 |
| Community Engagement Team Updates | 19 |
| 3. Environmental and Waste Data | 21 |
| Public Realm [North Area] | 21 |
| Private Realm [North Area]..... | 23 |
| Waste and Recycling Data [Great Cambridge Area] | 24 |
| 4. Key contacts | 25 |
| 5. Volunteer schemes | 26 |
| Time Credits | 26 |
| Streets and Open Spaces Volunteers: | 26 |
| Recycling Champions:..... | 26 |

1. Introduction

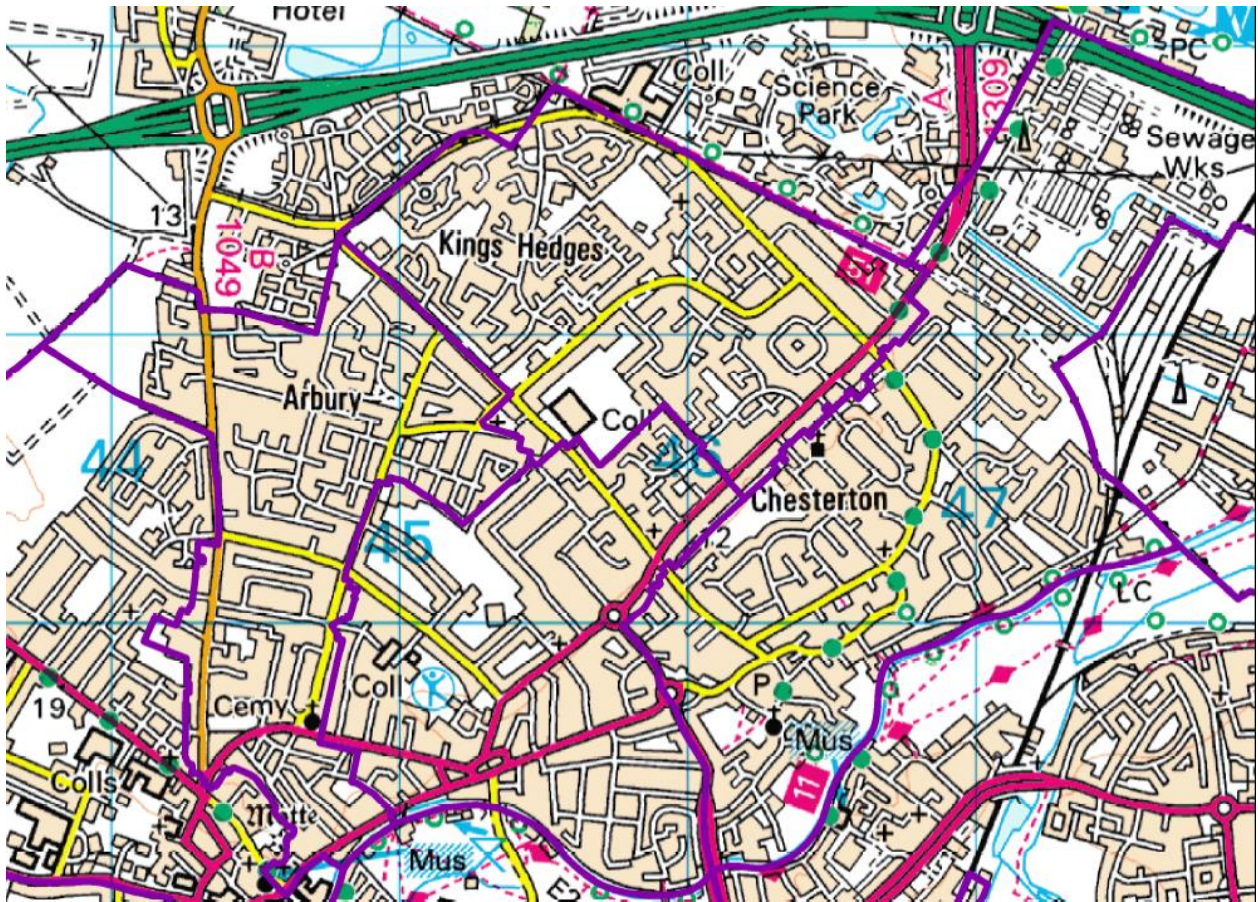
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – day time and night time noise complaints ,

2. North Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



Ward Profile: Arbury

Map



Community Engagement team

The team will be carrying out a community clean-up day in Arbury at Brackley Close on 18th September which will be supported by the Community Engagement Team, Greater Cambridge Shared Waste, volunteers and as well as local community groups and council officers.

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

The area officer at the time conducted regular patrols in this area, spending approximately 20 to 25 hours per week there. Particular attention is paid to Molewood Close, Hazelwood Close, Brackley Close and Cockerell Road as these have been particularly bad as fly tipping hot spots.

- Molewood Close – This area seems to be a hot spot for fly tipping over the past 6 months. With thirteen incidents of fly tipping being investigated. Due to the nature of the waste being dumped and the lack of evidence no further action has been able to take place. There has also being a report of a dog fouling issue here which we have investigated and giving the owner words of advice. Particular attention will continue to be made in this area, to try and reduce the amount of fly tipping.

- Hazelwood Close – This is another area that seems to attract a lot of fly tipping. Over the past 6 months the area officer has investigated seven separate incidences of fly tipping. One of which resulted in a fixed penalty notice being issued. Regular patrols will continue to take place in this area again in the hope to stop people fly tipping.
- Brackley Close – This street is always targeted for fly tipping. There have been fourteen incidents of fly tipping investigated here of the past 6 months. One case resulted in a fixed penalty notice being issued, and one case is still on going. The others resulted in no further action. There is an upcoming community clean-up day which will be the perfect opportunity for us to engage and educate this area on fly tipping. This area will still receive regular patrols to also help with the ongoing fly tipping.
- Cockerell Road – This road is another hot spot for fly tipping within Arbury ward. Six incidents of fly tipping have been investigated here over the past of the six months, of which one resulted in a fixed penalty notice being issued, and one case is still on going and there other resulted in no further action being taken. This area will continue to be monitored with regular patrols to help reduce the fly tipping.



Within Albemarle Way the area officer has investigated three separate incidents of breaches of a Community Protection Notices by Estate Agents illegally displaying their boards. All of these resulted in fixed penalty notices being issued.

A further 36 investigations into fly tipping within Arbury have been dealt with over the past 6 months in other areas; Hall Farm Road, Walker Court, Borrowdale, and Kingsway. No further action has been able to take place however these areas will continue to be monitored in order to help prevent them from getting worse.



Abandoned vehicles – twelve suspected abandoned vehicles have been investigated within Arbury over the past 6 months. Eight of these vehicles were claimed, were removed after being declared abandoned and the other four cases are still on going.

Untaxed vehicles – seven vehicles have been investigated within Arbury over the past 6 months. Three were taxed by the owners before they were removed, and the other four were removed for having no tax on the public highway and have since being destroyed.

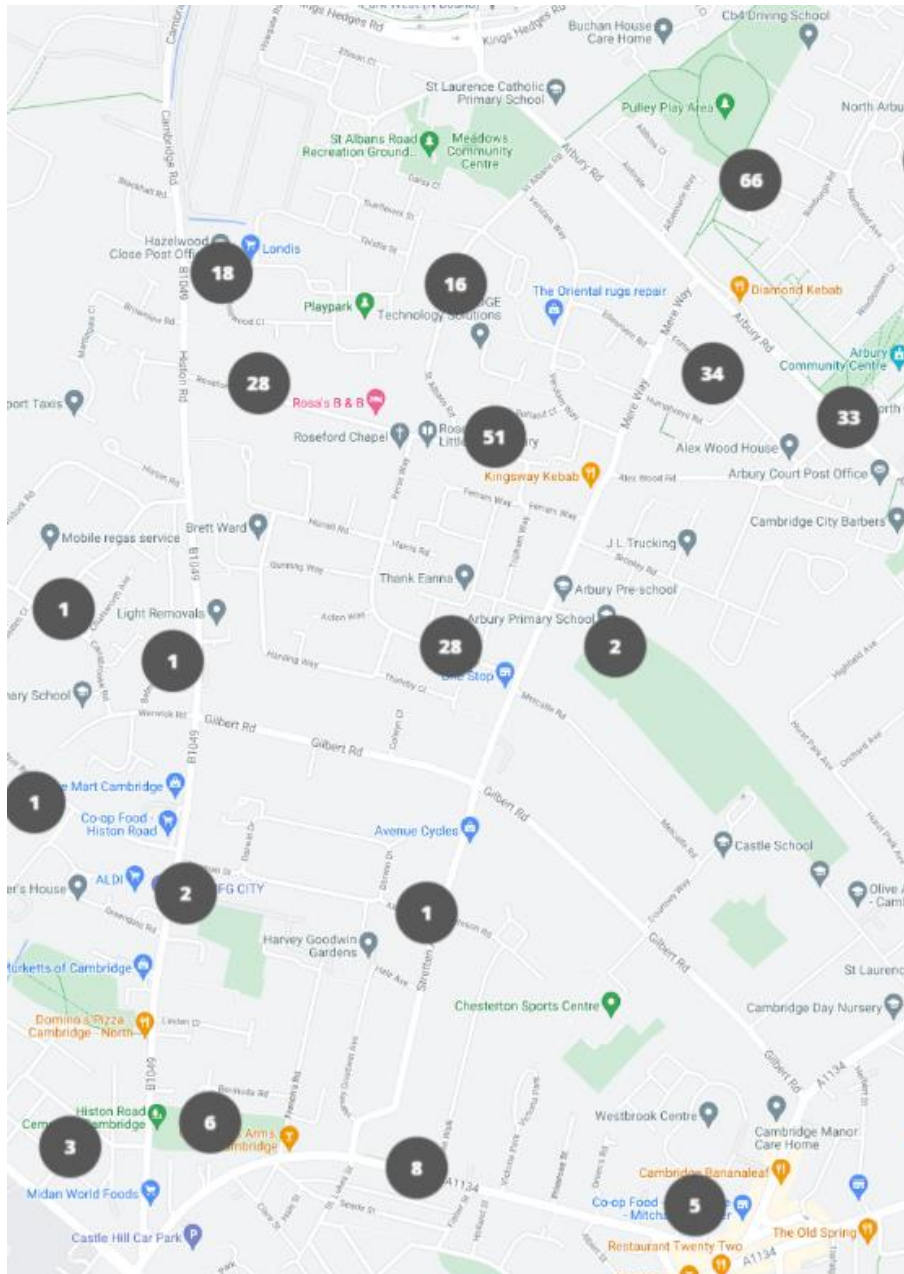
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jess Toombs.

Operations service

The Operations team have been busy sweeping all housing areas and main roads and deep cleaning the ward.

The grounds maintenance operatives have been busy with their maintenance work, carrying out hedge cutting since the birds nesting season has now finished. They have also treated all the ivy that was growing on the hedge that runs down Arbury Road, so it has a very good chance of surviving.

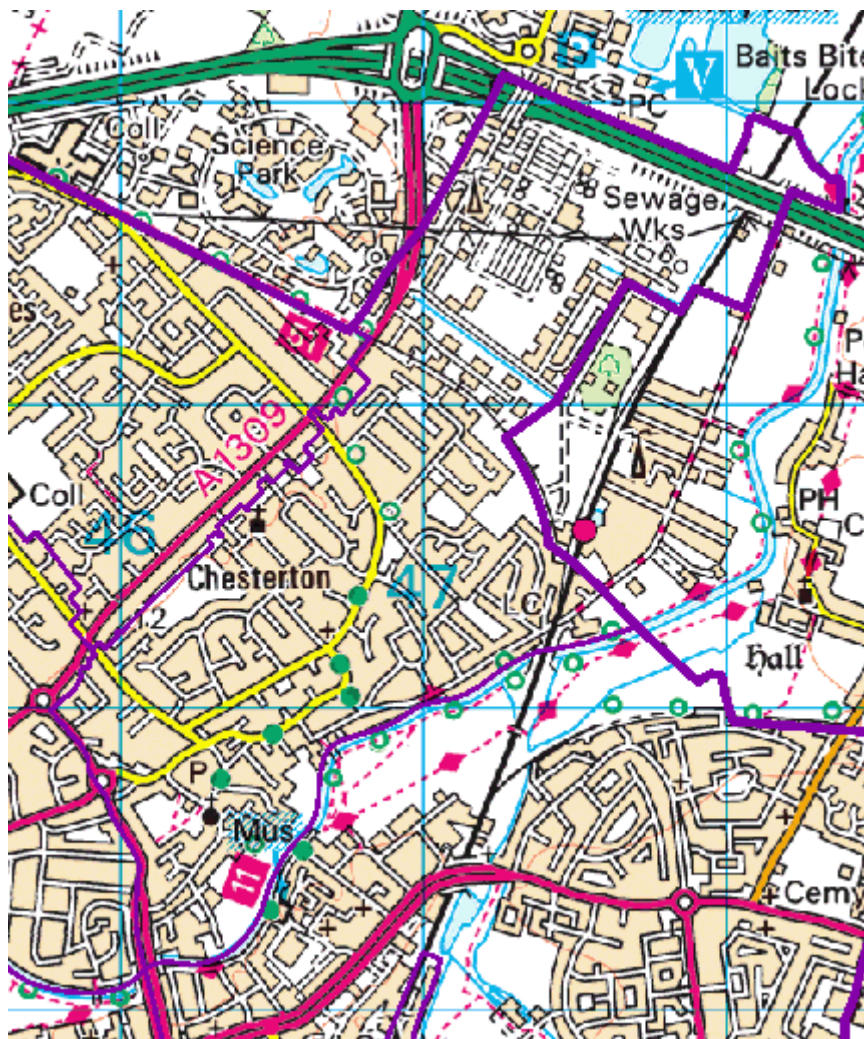
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Ward Profile: East Chesterton

Map



Community Engagement team

A new project has started to transform an area of derelict land/grass with the support of volunteers, and work started in early August with the first four volunteer days a real success. Work continues at this site in the coming weeks and months.



Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

The Community Engagement team have been working at Five Trees (off Cheney Way) and have run six sessions in April and May to cut back overgrowth, creating footpaths, and removing ivy from the trees and to open up access to the site.



If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

Officers conduct regular patrols in this area and spend approximately 20 to 25 hours per week in the ward. Particular attention has been paid to hotspot areas of Maitland Avenue, Mortlock Avenue, Church Street and Tuscan Court.



- Maitland Avenue – twenty-three separate incidences of fly tipping have been investigated within the area over the past 6 months. One of which is still ongoing the others resulted in no further action due to lack of evidence. This area will continue to be patrolled regularly to help reduce fly tipping.
- Mortlock Avenue – six incidents of fly tipping have been investigated in this area over the past 6 months. All of these resulted in no further action due to the nature of the waste being

dumped and lack of evidence. This area will continue to get regular patrol in the hope of deterring people from dumping here.

- Church Street – Although the recycling centre was removed a while ago the site where the bins use to be is still a hot spot for people to dump their waste. Eleven separate incidences for fly tipping have been investigated here over the last 6 months. All of these resulted in no further action due to lack of evidence. This site again will continue to get patrolled regularly.
- Tuscan Court – This area continues to be an issue; the bin store area is continuously being dumped in often resulting in people not being able to get to the bins or even in the bin store. Seven investigations have taken place however they have all resulted in no further action. This area continues to need regular patrols to try and keep on top of the waste being dumped and hopefully prevent any further dumping.



Abandoned vehicles – fourteen suspected abandoned vehicles have been investigated within East Chesterton over the past 6 months. Twelve of these vehicles have either been claimed or removed by the owner. The other two have been removed by the council after being declared as abandoned and are currently waiting in storage.

Untaxed Vehicles – two untaxed vehicles have been investigated within East Chesterton over the past 6 months. Both have both now been destroyed.

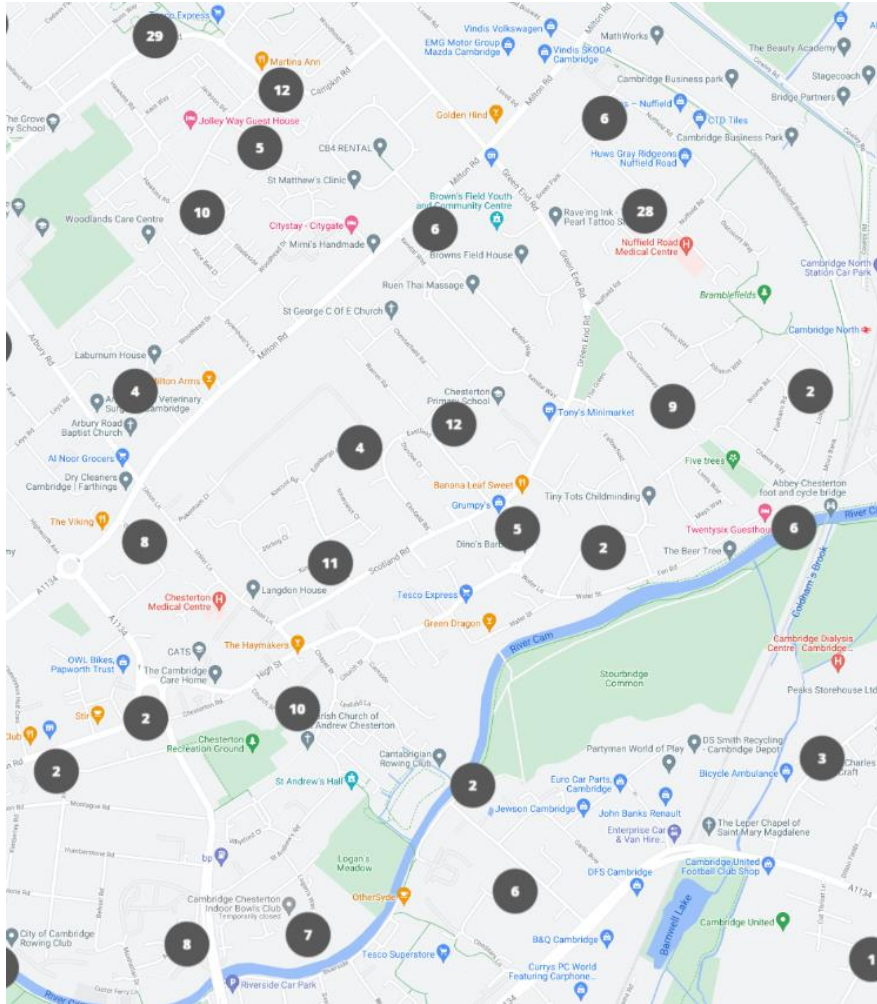
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Bree Donovan.

Operations service

The Operations Team have been working throughout East Chesterton, sweeping main roads and housing areas and busy litter picking the hot spots in this period which were Chesterton Recreation Ground, Dundee Close and Scotland Road.

Our grounds maintenance teams are now busy cutting hedges as bird nesting season has come to an end.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

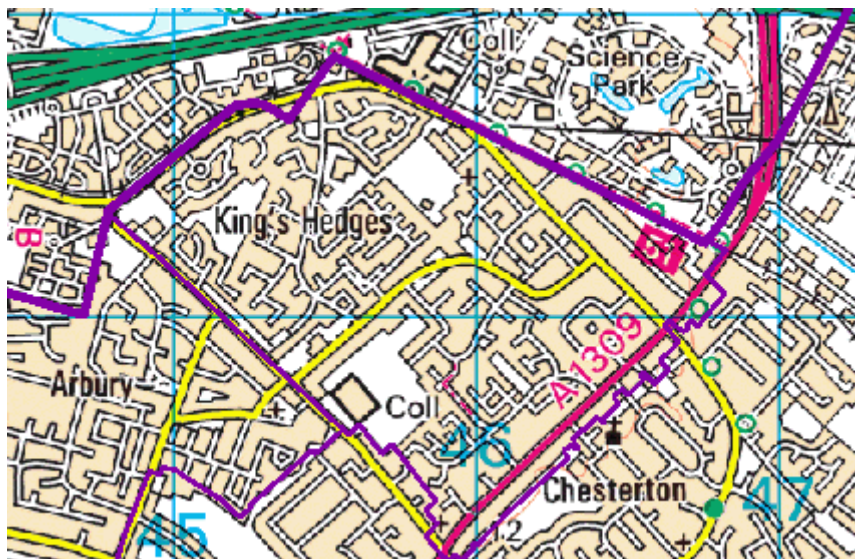
Local Nature Reserves

In April two sessions were held at Bramblefields Local Nature Reserve to undertake woodland understory planting.



Ward Profile: Kings Hedges

Map



Community Engagement team

The Community Engagement team have organised several community litter picks at Nuns Way during May and June when lots of litter was cleared away and many local volunteers got involved

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

The area officer has conducted regular patrols in this area, spending approximately 10 to 15 hours per week there. Particular attention is paid to Atkins Close, Sackville Close, Crowland Way and Crathern Way as these are fly tipping hot spots.

- Atkins Close – This street seems to be a hot spot for fly tipping at the edge of the flats and the recycling centre. Over the past 6 months ten investigations into fly tipping have taken place with one resulting in a fixed penalty notice being issued. The other cases resulted in no further action due to the lack of evidence. This area will continue to be patrolled regularly in the hope that our presence will deter people from dumping.
- Sackville Close – Although the recycling centres have been taken out this area still seems to attract lots of fly tipping especially at the back of the flats and at the old location of the recycling centre. There have been twenty-two separate investigations into fly tipping in this area. None of which resulted in further action being taken due to the lack of evidence. This area will still be patrolled regularly in the hope to reduce the amount of waste being dumped.
- Crowland Way – This is another area that see a lot of fly tipping. With five investigations taking place here over the last 6 months. One of these investigations resulted in a fixed penalty notice being issued. It will remain an area for regular patrols to help reduce the fly tipping.

- Crathern Way – There has been six investigations into fly tipping in this area over the last 6 months. Two of which resulted in fixed penalty notices being issued. This area will continue to be patrolled regularly to help reduce the amount of fly tipping.



Abandoned vehicles – eight suspected abandoned vehicles have been investigated within Kings Hedges over the past 6 months. Seven of which were claimed and the other one was removed however this was then subsequently claimed by the owner.

Untaxed vehicles – six untaxed vehicles have been investigated within Kings Hedges over the past 6 months. All these vehicles have since been destroyed.



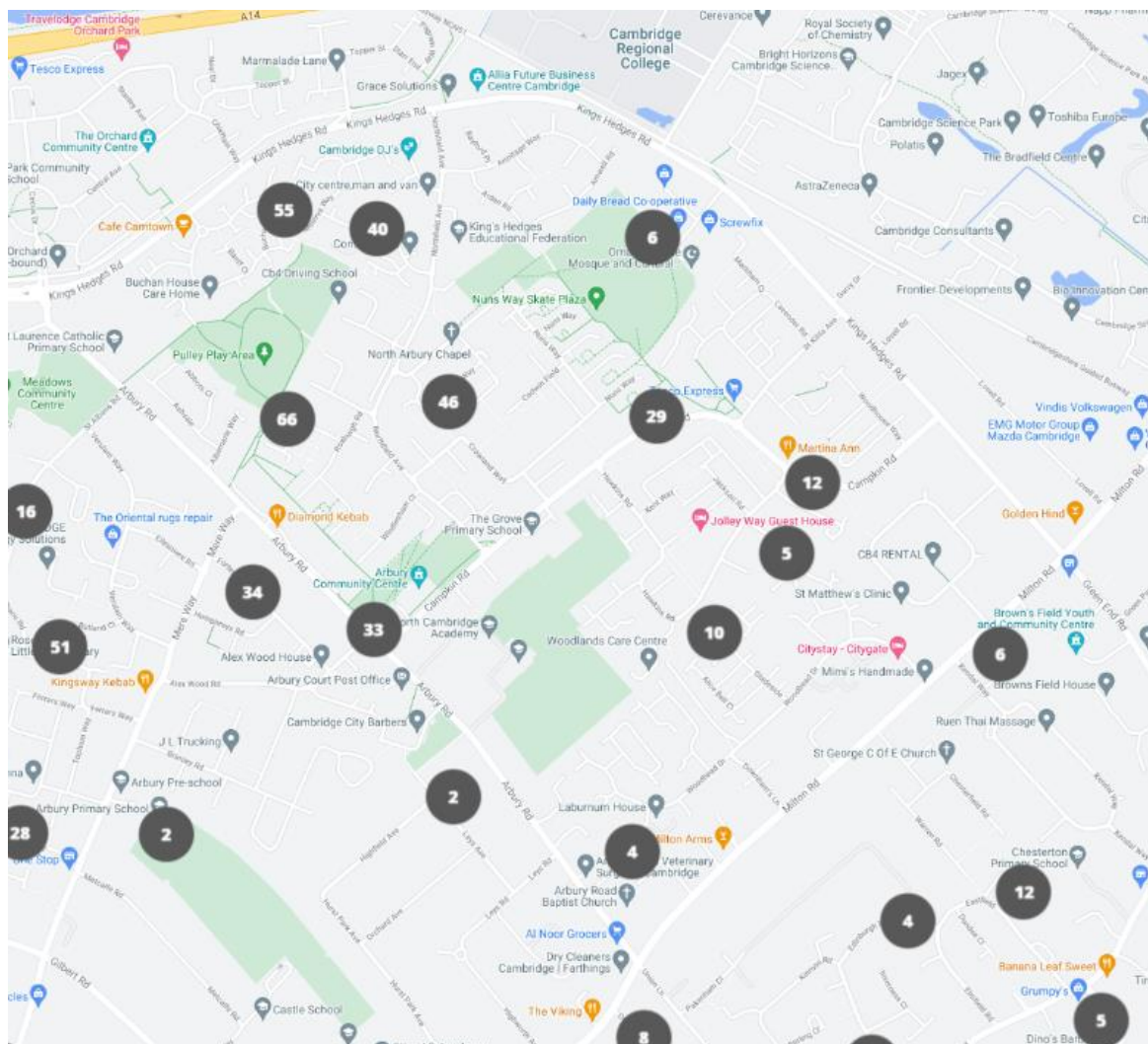
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jess Toombs.

Operations service

The Operations Team have been busy grass cutting across Kings Hedges area along main roads, housing estates and open spaces including Nuns Way Recreation Ground and Kings Hedges Recreation Ground. We continue to carry out our scheduled mechanical sweeping of all the bus routes, main roads and housing areas within the King Hedges ward.

Our grounds maintenance teams are now busy cutting hedges as bird nesting season has come to an end. Finally, our operatives have been busy marking out all the local football pitches in preparation for the local community to use as and when the easing of the lockdown allows.

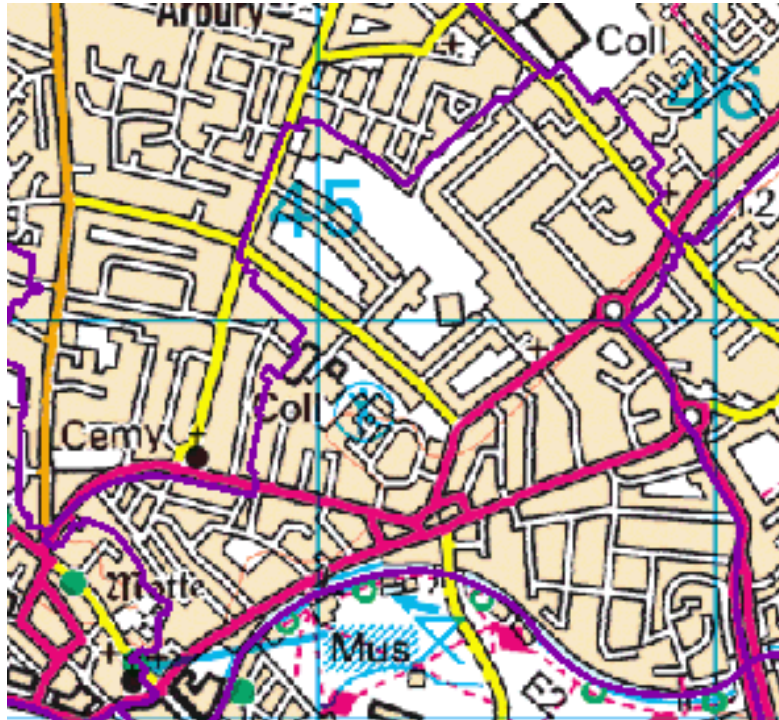
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Ward Profile: West Chesterton

Map



Community Engagement team

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

Officers conduct regular patrols in this area and spend approximately 5 to 10 hours per week there.



- Chesterton Road Recycling Centre – This site seems to be a hot spot for fly tipping, there have been seven incidences investigated by the enforcement team over the past 6 months with two resulting in fixed penalty notices being issued. The other cases resulted in no further action due to lack of evidence. Officers will continue to conduct regular patrols in this area to try and reduce the amount of fly tipping.
- Elizabeth Way – This area seems to attract a lot of littering over the past 6 months. There have been three separate incidences,
-



Abandoned vehicles – nine suspected abandoned vehicles have been investigated within West Chesterton over the past 6 months. Two of these vehicles were claimed before they were removed, and one was removed and then subsequently claimed by the owner. Two cases are currently still on going. The over four were removed and then after not being claimed within 21 days they were destroyed.

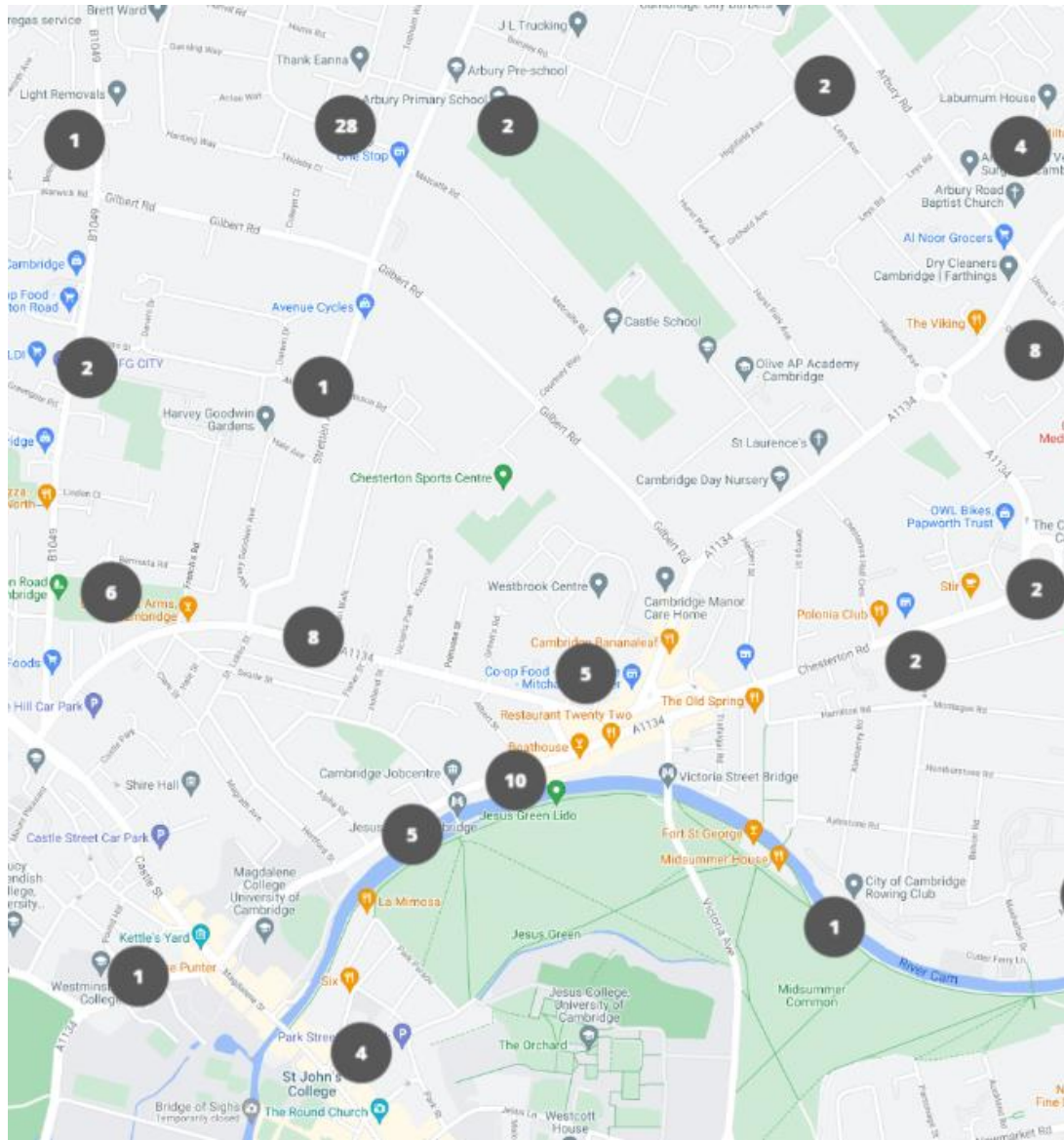
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jess Toombs.

Operations service

The operations team continue to carry out scheduled mechanical sweeping of all the bus routes, main roads and housing areas within the West Chesterton ward.

Our grounds maintenance teams are now busy cutting hedges as bird nesting season has come to an end.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Community Engagement Team Updates

Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at sosvolunteers@cambridge.gov.uk who will make suitable arrangements.

Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of October 2020 to March 2021):

| Event | Date | Area |
|---|------------|------------------------------|
| Online recycling talk – Tempo Time Credit Spend Event | 05.12.2020 | Online |
| Musical Bins | 08.12.2020 | Campkin Road, Arbury |
| Musical Bins | 17.12.2020 | Ditton Fields, Abbey |
| Online Recycling Talk | 10.01.2021 | Chinese women's action group |
| Online Recycling Talk | 02.02.2021 | Linton Women's Institute |
| Online Recycling Talk | 24.02.2021 | Comberton College |

3. Environmental and Waste Data

Public Realm [North Area]

| Period | Activity | Total number of incidents | Arbury | East Chesterton | Kings Hedges | West Chesterton |
|----------------------|-----------------------|---------------------------|--------------------------|-------------------------|--------------------------|--------------------------|
| Feb 2020 to Jul 2020 | Fly tipping | 373 | 111 | 54 | 195 | 13 |
| Feb 2021 to Jul 2021 | Fly tipping | 607 | 167 | 100 | 308 | 32 |
| Feb 2020 to Jul 2020 | Needles | 38 | 11 needles (3 instances) | 2 needles (2 instances) | 4 needles (3 instances) | 21 needles (5 instances) |
| Feb 2021 to Jul 2021 | Needles | 24 | 1 needle (1 instance) | 6 needles (3 instances) | 12 needles (6 instances) | 5 needles (4 instances) |
| Feb 2020 to Jul 2020 | Fixed penalty notices | 12 | 0 | 4 | 4 | 4 |
| Feb 2021 to Jul 2021 | Fixed penalty notices | 14 | 5 | 2 | 5 | 2 |

Summary of public realm data:

Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

Needles:

- Arbury: In February one needle was removed from Brimley Road.
- East Chesterton: In February one needle was removed from Fitzgerald Place in a bin store, in March one needle was removed from the garages at the end of Kinross Road and in July four needles were found on Elizabeth Way.
- Kings Hedges: In March there were three instances, one needle was removed from Kings Hedges Road / Green End Road / Milton Road junction, one needle from Hanson Court and two needles from Arbury Road. In April four needles were removed from Arbury Road, in May two needles were removed from Nicholson Way and two from Arbury Road.
- West Chesterton: In April one needle was removed from Arbury Road, in June one needle was removed from under Elizabeth Way bridge, and two needles from Chestnut Grove garages. In July one needle was removed from Chestnut Grove garages.

Fixed penalty notices:

Fixed penalty notices issued across the period includes one for littering, three for littering from a motor vehicle, three for breach of a community protection notice (estate agent boards) three for domestic waste littered and four for small scale fly tipping.

Private Realm [North Area]

| Period | Activity | Investigations | Treatments Carried out | Informal Action / Written Warnings | Statutory Notices Served | Legal Proceedings |
|-----------------------------|--|-----------------------|-------------------------------|---|---------------------------------|--------------------------|
| Feb 2020 to Jul 2020 | Pest Control | NA | 123 | NA | NA | NA |
| Feb 2021 to Jul 2021 | Pest Control | NA | 119 | NA | NA | NA |
| Feb 2020 to Jul 2020 | Refuse and waste complaints | 10 | NA | 1 | 0 | 0 |
| Feb 2021 to Jul 2021 | Refuse and waste complaints | 0 | NA | 1 | 0 | 0 |
| Feb 2020 to Jul 2020 | Other public health interventions ² | 45 | NA | 1 | 0 | 0 |
| Feb 2021 to Jul 2021 | Other public health interventions ² | 16 | NA | 1 | 0 | 0 |
| Feb 2020 to Jul 2020 | Noise complaints | 288 ³ | NA | 1 | 1 | 0 |
| Feb 2021 to Jul 2021 | Noise complaints | 146 ³ | NA | 1 | 1 | 0 |
| Feb 2020 to Jul 2020 | Private Sector Housing interventions | 30 ⁴ | NA | 1 | 1 | 0 |
| Feb 2021 to Jul 2021 | Private Sector Housing interventions | 54 ⁴ | NA | 1 | 2 | 0 |

This periods figures cover the time spent in lockdown and have shown a change in the usual workloads with an increase in certain areas such as public health and noise.

¹ All complaints will generally have at least one such action.

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

³ Where multiple complaints have been received from one person these have only be counted as one complaint

⁴ Please note this figure relates to investigation of reactive service request and does not include proactive inspections.

Waste and Recycling Data [Great Cambridge Area]

Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

| Activity | Q1 Apr-Jun 20/21 | Q2 Jul-Sep 20/21 | Q3 Oct-Dec 20/21 | Q4 Jan-Mar 20/21 | Total for 20/21 | Q1 Apr-Jun 21/22 |
|---------------------------------------|---------------------|---------------------|---------------------|---------------------|--------------------|---------------------|
| Total recycling rate | 51.1% | 54.20% | 50.12% | 47.69% | 50.91% | 53.56% |
| Recycling rate – dry recycling | 25.53% | 22.59% | 30.74% | 26.53% | 26.35% | 25.53% |
| Recycling rate – composting | 23.69% | 31.50% | 25.44% | 20.61% | 25.31% | 32.47% |
| Amount collected for disposal | 50.84% | 45.91% | 43.81% | 52.86% | 48.36% | 46.70% |

Number of collections completed as scheduled:

This shows the number of bin that were collected as scheduled (in number and a % and therefore the amount also missed).

| Month | Missed | Possible | Actual | % Missed | % Collected |
|----------------|--------|----------|---------|----------|-------------|
| Apr-20 | 729 | 722,169 | 721,440 | 0.10% | 99.90% |
| May-20 | 848 | 695,687 | 694,839 | 0.12% | 99.88% |
| Jun-20 | 876 | 695,687 | 694,811 | 0.13% | 99.87% |
| Jul-20 | 720 | 760,382 | 759,662 | 0.09% | 99.91% |
| Aug-20 | 737 | 693,365 | 692,628 | 0.11% | 99.89% |
| Sept-20 | 1236 | 725,033 | 723,797 | 0.18% | 99.82% |
| Oct-20 | 1526 | 731,857 | 730,331 | 0.21% | 99.79% |
| Nov-20 | 1742 | 695,495 | 693,683 | 0.25% | 99.75% |
| Dec-20 | 1362 | 694,856 | 693,494 | 0.20% | 99.80% |
| Jan-21 | 947 | 722,169 | 721,222 | 0.13% | 99.87% |
| Feb-21 | 1749 | 661,454 | 659,705 | 0.26% | 99.74% |
| Mar-21 | 1501 | 756,944 | 755,443 | 0.20% | 99.80% |

4. Key contacts

| Area | Contact | Telephone Number | Email |
|--|---------------------------|------------------|--|
| Community Engagement | Community Engagement Team | 01223 458084 | sosvolunteers@cambridge.gov.uk |
| Local Nature Reserves Ranger | Vic Smith | 01223 458282 | Victoria.Smith@cambridge.gov.uk |
| Enforcement (Arbury, Kings Hedges and West Chesterton) | Jess Toombs | 01223 457730 | jess.toombs@cambridge.gov.uk |
| Enforcement (East Chesterton) | Bree Donovan | 01223 457122 | bree.donovan@cambridge.gov.uk |
| Streets and Open Spaces Operations / Commercial | Paul Jones | 01223 458282 | paul.jones@cambridge.gov.uk |
| North Area Operations Team Leader | Paul Jones | 01223 458282 | paul.jones@cambridge.gov.uk |
| Recycling Champions | Birgitta Laurent | 07525 213774 | recycling.champions@scambs.gov.uk |

If you have a question about one of the council's services, you will be able to find a number of answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

5. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scams.gov.uk or telephone 07525 213774.

Committee Action Sheet - North Area Committee (NAC)

Date: 30/6/2021

1. Minute reference: **16/43/NAC Q5**

- Action: Pavements to Arbury Road in poor state of repair. Raise as priority.
- Lead Member: Cllr Scutt
- Progress:
 - Updated 6 November 2020 - Covid 19 proposals include one in relation to Arbury Road which would if it were to go ahead result in some work on the roadway and pavements - the moneys for this (if it is to go ahead) will be forthcoming from central government funds - therefore there is a wait on this matter although I continue to press for the matter to remain on the priority listing vis-a-vis the pavements along the length of the roadway.
 - **Updated 9 August 2021: The Covid 19 proposal for Arbury Road is at present out for consultation so that this means that the problem needs to await the outcome of the consultation.**

2. Minute reference: **21/7/NAC Q3d**

- Action: To contact the GCP and offer suggestions regarding the floating bus stops / smaller bus shelters.
- Lead Member: Cllr McQueen
- Progress:
 - Updated

3. Minute reference: **21/14/NAC Police and Safer Neighbourhoods**

- Action: Councillor Bird to email Police reports through to the ASB Team regarding ASB at Methodist Church and Nursery as part of a request for the mobile CCTV camera to be located in the area.
- Lead Member: Cllr Bird
- Progress:
 - **Updated: 30 June 2021, Cllr Bird confirmed ASB Team were working with the Methodist Church and Nursery. Issue to be closed.**

4. Minute reference: **21/14/NAC Police and Safer Neighbourhoods**

- Action: ASB Team to confirm time scales for securing funding from the Home Office regarding a block of flats in Perse Way (odd numbered side).
 - Lead: ASB Team
 - Progress:
 - **Updated: 28 June 2021: ASB Officer confirmed information had been provided to Cllr Todd-Jones. Issue to be closed.**
5. Minute reference: **21/14/NAC Police and Safer Neighbourhoods**
- Action: ASB Team to investigate the plan attached to the Police report and correct if this did not show the correct area.
 - Lead: ASB Team
 - Progress:
 - **Updated 11 June 2021: Revised Police area profile plan published on the meeting webpage. Issue to be closed.**
6. Minute reference: **21/15/NAC Open Forum Q2**
- Action: Councillor Todd-Jones to work with HRARA and Paul Van de Bulk regarding issues raised with the GCP Histon road scheme.
 - Lead: Councillor Todd-Jones
 - Progress:
 - **Updated 10 August 2021: Cllr Todd-Jones liaise with Paul Van de Bulk and the Chair of the HRARA about the issues raised at North Area Committee and Paul and the Chair discussed the issues directly themselves. Issue to be closed.**